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## Rajasthan e-GRAS Customer Journey-Cards



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#### **Rajasthan e-GRAS- Customer Journey- Summary**





#### **Transaction Flow on e-GRAS**



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Sr.No	ChallanDate	GRN	Status	PaymentType	Amount	Repeat	View		
1	05/08/2024	20321559	Pending	Online	3.00	Repeat	View	Verify	
2	02/08/2024	20321495	Pending	Online	3.00	<u>Repeat</u>	View	Verify	
3	02/08/2024	20321436	Success	Online	3.00	Repeat	View		PDF
4	02/08/2024	20321435	Pending	Online	3.00	Repeat	View	Verify	
5	02/08/2024	20321433	Pending	Online	3.00	Repeat	View	Verify	
6	02/08/2024	20321432	Success	Online	3.00	Repeat	View		PDF
_									

me Profile		Velcome : Ramdev Singh Date : 05-08-2024 15:45:45								
	Dept-Map	PaytmHome	Account	Search Record	Club Challan					
		E	-CHALLAN							
Servio	e For	Purpose For		Remitter Info	Payment					
For: Excise	e Department									
For: Excise	e Department									
District										
TREASURY OFF	ICE,AJMER			~						
Service Obtain	From Office:									
16766-ADDITIC	NAL EXCISE COMMIS	SIONER ZONE AJMER		~						
Treasury										
TREASURY OFF	ICE,AJMER			~						
Duration										
From Date:	05/08/2024	To Date :	05/08/2024	1						

- After successful log in on the portal, the customer will select the profile to be used for making payments
- They will select E-Banking option to make payment through online mode
- Post this, they will have to fill in the necessary details like type of service, district, etc
- And the proceed to make payment

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### **Transaction Flow on e-GRAS**

the status of

reicom	e : Kamdev Singr	Date : 05-0	8-2024 15:45:45					Logout
ome	Profile	Dept-Map	PaytmHome	Account	Search Re	ecord	Club Challan	
			E	-CHALLAN				
	<u> </u>		<u> </u>					
	Service For		Purpose For		Remitter Info		Payment	
For:	Excise Dep	artment						
0039	-00-103-01-00	)- PERMIT FEE					03	
Net	Amount						03	
Perm	anent Account	Number(PAN)	)					
Paym	ent Mode					) Online	) Manual	
						Bre	ak Up Details	
						Previous	Next	

	vernment Recei	ipt Accounting System	Govern	ment of	Rajasthan		सत्वमेव जवते
/elcome : F	Ramdev Singh	Date : 05-08-	2024 15:45:45				Logout
ome I	Profile	Dept-Map	PaytmHome	Account	Search Record	Club Challan	
			E	-CHALLAN			
						<b>O</b>	
	Service For		Purpose For		Remitter Info	Payment	
Remitter	r's Name			Ramde	ev Singh		
Mobile N	No					9999999999	
City						Nagaur	
TIN/Lea	ase/Actt./ V	ehicle/Tax-Id N	lo				
Address					CL COMPOSITE S	HOP,Lalasari 🔶	
Remarks	5					*	
					Previou	ıs Next	

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#### **Cards Payment Flow**

- 1. Select "PG/ Credit/ Debit" as the payment option and select "HDFC Bank" as the payment bank and select "PAY".
- 2. Confirm the payment details and select "Continue" or select "Cancel" in case of any changes to be made.

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Payment Details	
Reference Number	20321563
Amount	3.00
Payment Mode	NB, CC/DC

Continue

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Cancel

Warning: Do not click back or refresh button. It will terminate the transaction.

3. Add all the necessary card details and select "PAY".4. Enter the OTP received and select "SUBMIT".

₹3		
English ~		
< Card		
All cards supported		
Add New Card		
Card Number 4111 1111 1111 VISA	Expiry 07 / 28	
Card Holder's name Sunil Mammen	CVV •••	
() This page will timeout in 10:4	44 minutes	
PAY ₹ 3		

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7 Razorpay   OTP Page - Google ani razorpay com/v1/pay	Chrome	enticate				×
	<b>A</b> Razorpay		v	erified by <b>VISA</b>		
	PAYING TO e-To-Sundry Account	TOTAL AMOUNT ₹ 3	DATE 5 Aug 2024			
!	ENTER OTP	nber linked to your card	Secured by <i>A</i> F ending with 1111	Razorpay		
	123456	Submit $ ightarrow$				
	Cancel Resend OTP					
		OR				
			_			

and the Card

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5. Customer will be redirected to the bank payment acknowledgment page. Click **"DOWNLOAD"** to download the acknowledgment.

4. Customer will be then redirected to the Challan Reciept page on eGRAS portal. Click "**DOWNLOAD**" icon to download the receipt.

Warning : Do not cl	ose the tab. Please click continue to proceed.		GRAS	Department of Finan	ce
≡ a0c7d669-1057-47f5-ac 1 /	1   - 93% +   🕄 👌	± 🖶 🗄	by ernment Receipt Accounting System	Government of Rajasti	
		-	User : Ramdev Singh	Date : 05-08-2024	Logout
				$\bigotimes$	
E	-Acknowledgement	_		Challan Successfull	
Reference Id	pay_OhBN8IAAokykP9			eGRAS Challan Receipt	
Amount	3.00			conno onanan neccipi	
CIN	HDFC2032156305082024		GRN	20321563	
Bank Name Transaction Date	HDFC 2024/08/05 10:19:39	_	For Amount	t <b>₹ 3.00</b> (Three Rupees )	
Status	SUCCESS		Bank Refere	ence No. IK504473	
(Note: This is a computer generated receipt and a time of challen submission to the department)	does not require any signature/stamp. Please enclose this e-Receipt with e-Challan	at the	Bank CIN	HDFC2032156305082024	
			Payment Da	ate 05-Aug-2024	
		+	Status	Success	
Download	Redirecting in 2 seconds.	l .			

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# Thank You

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