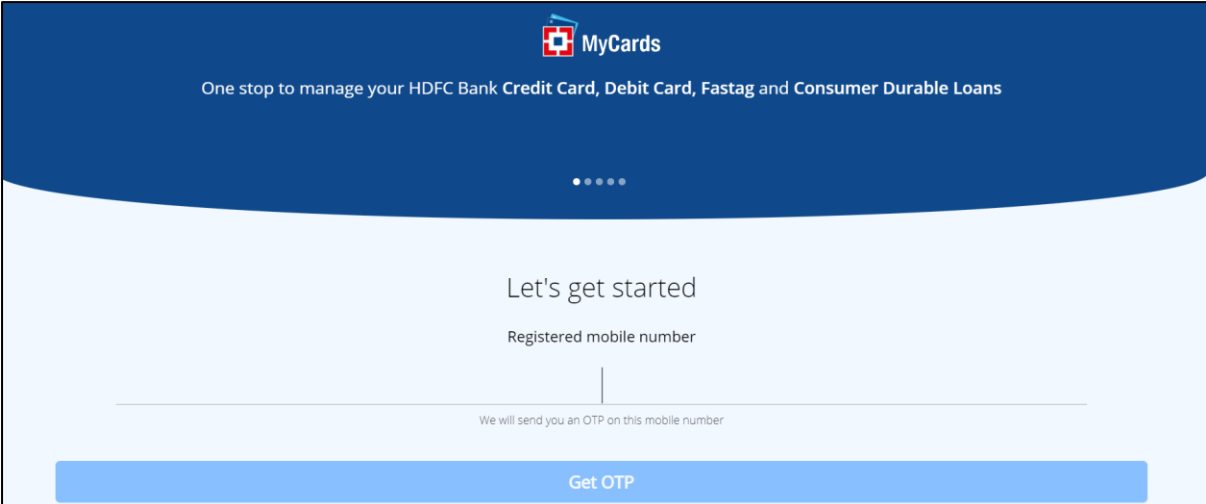

PIN Generation/Re-Generation - Debit Cards

**PIN Generation (first time PIN setup) can be done through MyCards or at an HDFC Bank ATM

**PIN Re-Generation can be done through MyCards, NetBanking, Mobile Banking, WhatsApp, EVA , Insta Service, and ATM

➤ **MyCards PIN Generation/Re-Generation:**

1. Login to MyCards (<https://mycards.hdfcbank.com>) through registered Mobile Number and enter OTP.



MyCards
One stop to manage your HDFC Bank Credit Card, Debit Card, Fastag and Consumer Durable Loans

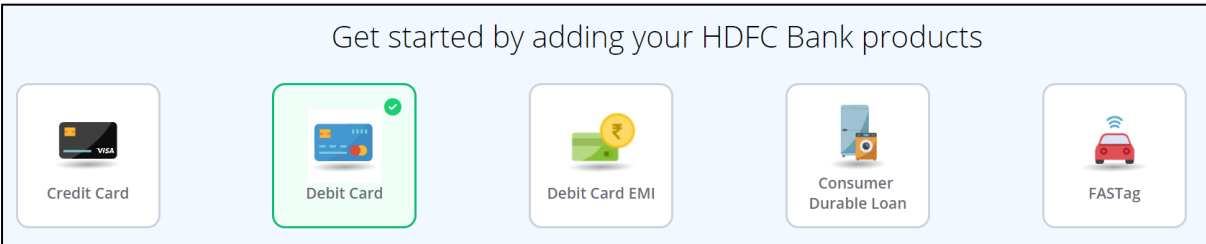
Let's get started

Registered mobile number

We will send you an OTP on this mobile number

Get OTP

2. For new customer Add your Debit Card: Select your Debit Card



Get started by adding your HDFC Bank products

Credit Card

Debit Card

Debit Card EMI

Consumer Durable Loan

FASTag

3. Enter last 4-digit of your Debit Card & DOB>> Click on add

Almost done!

Debit Card

Last 4 Digits

____ _ Remove


Date of Birth

DD / MM / YYYY

Add

4. Click on Set PIN

Debit Card



TIMESPPOINT DEBIT Card
XXXX 0585

Card Control

Block Card

Rewards

Cashback Calculator

Set PIN NEW

5. Verify through mobile number and DOB/PAN/Cust ID

Debit Card Instant PIN Re-Generation

Registered mobile no in the bank

Verify With

Select..

Date Of Birth

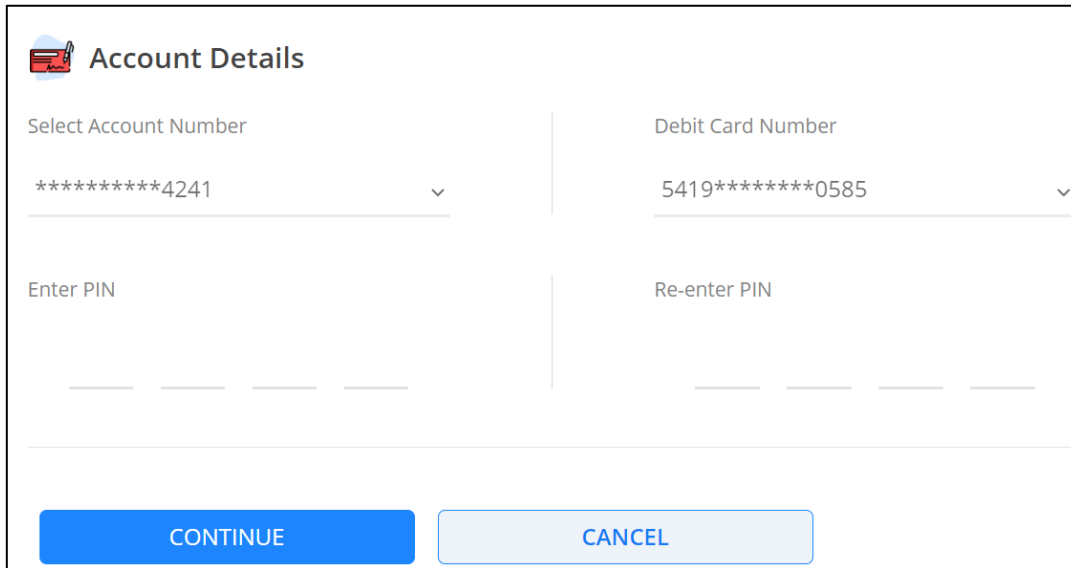
PAN

Customer ID

CONTINUE

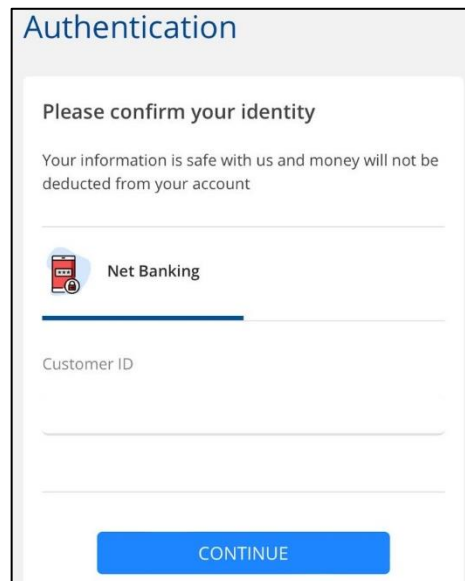
6. SR Reference Number will be generated and proceed after OTP verification

7. Enter the PIN



The screenshot shows a mobile application interface titled "Account Details". It features two columns of input fields. The left column has a "Select Account Number" dropdown menu with the value "*****4241" and an "Enter PIN" field with four dashed boxes. The right column has a "Debit Card Number" dropdown menu with the value "5419*****0585" and a "Re-enter PIN" field with four dashed boxes. At the bottom, there are two buttons: a blue "CONTINUE" button and a light blue "CANCEL" button.

8. Authenticate through Net Banking credentials and your PIN is generated



The screenshot shows a mobile application interface titled "Authentication". It features a "Please confirm your identity" section with a sub-header "Your information is safe with us and money will not be deducted from your account". Below this is a "Net Banking" section with a blue progress bar. Underneath, there is a "Customer ID" input field with two lines of text. At the bottom, there is a blue "CONTINUE" button.

➤ Net Banking PIN Re-Generation:

1. **Old NB:** Login >> Click on Cards >> Click on Request >> Click on Instant PIN Generation >> Select Card and Change PIN
2. **New NB:** Login >> Pay >> Click on Debit Card >> Select your Debit Card >> Click on Set PIN

➤ Mobile Banking PIN Re-Generation:

1. Login >> Click on Pay followed by Cards >> Select Card Number >> Change PIN

➤ WhatsApp Banking/EVA/Insta Service:

1. **Insta Service Link:** <https://www.hdfcbank.com/personal/useful-links/important-messages/debit-card-instant-pin-re-generation>
 - **Click on Insta services on hdfcbank.com>> Debit Card Insta PIN>>Set Pin>>**(redirects to MyCards)
2. WhatsApp number: 7070022222
 - Say Hi>> type Regenerate debit card pin>> (redirects to MyCards)
3. EVA:-
 - **Click on Ask Eva on hdfcbank.com>> type Regenerate debit card pin >>**(redirects to MyCards)

➤ ATM:

1. **PIN Generation:** Insert Debit Card in ATM >> Press “Set Debit Card PIN” >> Enter 6 Digit Green PIN OTP >> Set 4 Digit PIN
2. **PIN Re-Generation:** Main Menu >> Set your PIN >> Change your ATM PIN>> Enter Old Pin >> Enter new pin Twice >> Pin Set