

Transaction Steps for HDFC Bank NetBanking

Sr. No.	Menu Options	Module	Transaction Name	Steps
1	Save	Accounts	Account details	Login >> Click on Save > Accounts (customer can view account details on action page)
2	Save	Accounts	Generate MMID + Retrieve MMID	Login >> Click on Save > Accounts >> Select/Click the account >> Click on Generate button besides the MMID option
3	Save	Accounts	Hold Inquiry	Login >> Click on Save > Accounts >> Select/Click the account >> On Account Summary page >> Click on View Hold transactions
4	Save	Accounts	Landing page of Account	Login >> Click on Save > Accounts
5	Save	Accounts	View /Download Statement	Login >> Click on Save > Accounts >> Select/Click the account (Customer can view statement by scrolling down the page> selecting the duration. For download statement customer needs to click on download button in the statement section)
6	Save	Accounts	Add/ Update Nomination for Locker	Login >> Click on Save >Safe Deposit Locker>> Select Locker you want to view >> Click Add Nominee
7	Save	Accounts	View Locker Details	Login >> Click on Save > Safe Deposit Locker
8	Save	Accounts	Download Interest Certificate	Login >> Click on Save >> Accounts >> Click on More Actions on the action panel >> Download Interest Certificate option is available in the action panel
9	Save	Accounts	Download Balance Certificate	Login >> Click on Save >> Accounts >> Select the desired account >> Click on ' Download Balance Certificate' (option available below account balance on main screen)
10	Save	Accounts	Add / Update Nomination Details - for CASA	Login >> Click on Save >> Accounts >> Select the desired account >> Add/ Update nominee option is available on the main screen
11	Save	Accounts	View PPF Summary	Login >> Click on Save > Accounts >> Savings Schemes Account >> Select a PPF Account >> PPF Summary
12	Save	Accounts	View PPF Statement	Login >> Click on Save > Accounts >> Savings Schemes Account >> Select a PPF Account >> PPF Summary >> Statement
13	Save	Accounts	View SSY Summary	Login >> Click on Save > Accounts >> Savings Schemes Account >> Select a SSY Account >> SSY Summary >> Statement
14	Save	Accounts	View SSY statement	Login >> Click on Save > Accounts >> Savings Schemes Account >> Select a SSY Account >> SSY Summary
15	Save	Accounts	Email Statement Registration & Deregistration	Login >> Click on Save > Accounts >> Click on More Actions on the action panel >> Click on manage e-Statement
16	Pay	BillPay & Recharge	Check recharge Status	Login >> Click on Pay >> Recharge >> History >> Check

17	Pay	BillPay & Recharge	Landing page of bill pay under pay	Login >> Click on Pay > Bill Payments
18	Pay	BillPay & Recharge	Landing page of recharge	Login >> Click on Pay > Recharge
19	Pay	BillPay & Recharge	Mobile recharge/ Data Card / DTH recharge	Login >> Click on Pay >> Recharge (Option on left hand section on the screen) >> Click on the desired biller (all options available on main screens)
20	Pay	BillPay & Recharge	Register/add Biller	Login >> Click on Pay >> Bill Payments >> On landing page click on Add Biller Option
21	Pay	BillPay & Recharge	Standing Instructions (Biller) - Set	Login >> Click on Pay >> Bill Payments >> Click on the desired biller (all options available on main screens) >> While filling the details click on 'Enable SmartPay' option available on the main screen
22	Pay	BillPay & Recharge	View Bill Payment History	Login >> Click on Pay >> Bill Payments >> BillPay history option available on the bottom of the screen (customer has to scroll down to view the option)
23	Pay	BillPay & Recharge	View/ Delete Biller for BillPay	Login >> Click on Pay >> Bill Payments >> Click on the Delete Biller option under desired biller (all options available on main screens)
24	Pay	BillPay & Recharge	View/ Pay Bills	Login >> Click on Pay >> Bill Payments >> Click on the Pay Option against desired biller (all options available on main screens)
25	Pay	BillPay & Recharge	View/ Stop scheduled Bills	Login >> Click on Pay >> Bill Payments >> Scroll Down >> Scheduled option available on the bottom of the screen (customer has to scroll down to view the option)
26	Pay	BillPay & Recharge	View/ Delete Biller for recharge	Login >> Click on Pay >> Bill Payments >> Click on the Delete Biller option under desired biller (all options available on main screens)
27	Pay	BillPay & Recharge	Register mobile number / DTH/ Data card for recharge	Login >> Click on Pay >> Bill Payments >> Recharge (Option on left hand section on the screen) >> Click on the desired biller (all options available on main screens)
28	Pay	BillPay & Recharge	Enable / Disable / Modify Autopay	Login >> Click on Pay >> Bill Payments >> Click on the desired biller (all options available on main screens) >> Against SmartPay Click on "Change " option
29	Pay	BillPay & Recharge	Standing Instructions (Biller) - Modify / Delete	Login >> Click on Pay >> Bill Payments >> Click on the desired biller (all options available on main screens) >> Against SmartPay Click on "Change " option
30	Pay	BillPay & Recharge	Enable Auto Recharge	Login >> Click on Pay >> Recharge >> Click on the DTH biller (all options available on main screens) >> While filling the details click on 'Setup SmartPay' option available on the main screen
31	Pay	BillPay & Recharge	Modify / Disable Auto recharge	Login >> Click on Pay >> Recharge >> Click on the desired DTH connection >> Click on Recharge >> Click on Setup SmartPay

32	Pay	Cheques, DD & Cash	Cheque book Request	Login >> Click on Pay > Cash, Cheque, Demand draft >> Click on 'Get New Cheque Book' on the main page
33	Pay	Cheques, DD & Cash	Cheque Status Inquiry	Login >> Click on Pay > Cash, Cheque, Demand draft >> Click on 'View Cheque Status' on the main page
34	Pay	Cheques, DD & Cash	Cheques & DD landing page	Login >> Click on Pay > Cash, Cheque, Demand draft
35	Pay	Cheques, DD & Cash	Stop cheque	Login >> Click on Pay > Cash, Cheque, Demand draft >> Click on 'Stop Cheque Payment' on the main page
36	Pay	Cheques, DD & Cash	Customer as Maker / Smart Slip	Login >> Click on Pay > Cash, Cheque, Demand draft >> Smart e-Slips
37	Pay	Cheques, DD & Cash	DD Booking	Login >> Click on Pay > Cash, Cheque, Demand draft >> Click on 'Get New Demand Draft' on the main page
38	Pay	Credit Card	Block credit card > reissue > upgrade:	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Credit Card >> Upgrade option available right beside the card name. Block CC option available on the main page
39	Pay	Credit Card	Cards landing page-Credit card / Debit Card / Prepaid	Login >> Click on Pay > Cards
40	Pay	Credit Card	Change / Disable auto pay:	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Credit Card >> Click on 'Change' button in the action panel besides the autopay text
41	Pay	Credit Card	Credit card bill pay (own)	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Credit Card >> Click on 'Pay' button in the action panel
42	Pay	Credit Card	Credit Card Summary:/ credit card detail:	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Credit Card
43	Pay	Credit Card	Other HDFC bank credit card Payment	Customer has to add the card as Payee Via NetBanking (Pay > Money Transfer > Add Payee > Select Any Indian Credit Card)
44	Pay	Credit Card	Set Auto pay	Click on Pay >> Cards >> Select the Credit Card >> On Summary Page, Credit Card Bill Section, Above Pay button Autopay option is available
45	Pay	Credit Card	Set pin> instant pin / Green pin / Physical Pin	Click on Pay >> Cards >> Select the Credit Card >> On Summary Page, Change PIN Option is available
46	Pay	Credit Card	Statement	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Credit Card >> on Summary Page, click on 'Get Statement' button below the card image
47	Pay	Credit Card	Upgrade (from landing page)	Click on Pay >> Cards >> Select the Credit Card >> On Summary Page, Upgrade Option is available next to card name
48	Pay	Credit Card	Rewards points	Login >> Click on Pay > Cards >> Click on the arrow besides desired Credit Card > Click on 'Redeem Reward Points' button in the action panel

49	Pay	Credit Card	Apply for New Card - DAP	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Credit Card >> Scroll down to view the linked loans
50	Pay	Credit Card	View Add on cards	Click on Pay >> Cards >> Select the Credit Card >> On Summary page Scroll Down to find Add on Cards details on right side of page
51	Pay	Credit Card	View Loan Details	Click on Pay >> Cards >> Select the Credit Card >> On Summary page Scroll Down to find Linked Loans option
52	Pay	Credit Card	Request Add on cards	Click on Pay >> Cards >> Select the Credit Card >> On Summary page on Right Side Action Panel, click on View More >> Request Add on Card
53	Pay	Credit Card	Smart EMI	Click on Pay >> Cards >> Select the Credit Card >> On Summary page there is option to "Convert Unbilled Amount to Monthly Instalments", next to GET Statement Button
54	Pay	Credit Card	International travel	Click on Pay >> Cards >> Select the Credit Card >> On Summary page there is option to "Manage " International Travel on screen
55	Pay	Credit Card	set pin> add on cards > physical pin	Click on Pay >> Cards >> Select the Credit Card >> On Summary Page, Click on the 'Change PIN' option available in the 'Add-on' card section
56	Pay	Credit Card	International usage	Click on Pay >> Cards >> Select the Credit Card >> On Summary page there is option to "Customise " Limits and Restrictions >> On Clicking Limits and Restrictions a new page will open which will have option to enable / disable International Usage
57	Pay	Credit Card	International limit	Click on Pay >> Cards >> Select the Credit Card >> On Summary page there is option to "Customise " Limits and Restrictions >> On Clicking Limits and Restrictions a new page will open which will have option to Set International Limits
58	Pay	Credit Card	Increase limit (Permanent) / limit enhancement	Click on Pay >> Cards >> Select the Credit Card >> On Summary page there is option to "Increase " Limits below Total Credit Limit
59	Pay	Credit Card	E-statement (Enable) / Change	Click on Pay >> Cards >> Select the Credit Card >> On Summary page on Right Side Action Panel, click on View More >> Change E-Statement
60	Pay	Credit Card	Apply for Loan (Insta + Jumbo)	Click on Pay >> Cards >> Select the Credit Card >> On Summary page on Right Side Action Panel, click on View More >> Get a Loan with this Card
61	Pay	Credit Card	Limit and Restrictions (Sub limit / Net Limit /International limit)	Click on Pay >> Cards >> Select the Credit Card >> On Summary page there is option to "Customise " Limits and Restrictions >> On Clicking Limits and Restrictions a new page will open which will have option to Increase / Change Limits

63	Pay	Credit Card	Limit Setting for Add- On CC	Click on Pay >> Cards >> Select the Credit Card >> On Summary Page there is option to "Set limit for Add-on Card " (Link only display if add-on card available) >> On Clicking 'Set Limit for Add-On Cards' an overlay open >> select the Add-on Card from the drop down and Increase / Change Limits
64	Main Screen	Dashboard	Login/Logout - Liability, CC, Loans (including personalised Login)	Login Page, Logout -> Click on Logout button on any page
65	Main Screen	Dashboard	Dashboard	Login >> Dashboard
66	Main Screen	Dashboard	RM details for Prime segment (similar to Preferred, Imperia and classic)	Login >> Dashboard
67	Pay	Debit Card	Debit card summary page	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> (Customer will be able to view card summary)
68	Pay	Debit Card	Hotlist card (Block)	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> Click on Block button from the summary section
69	Pay	Debit Card	international limit: Customization	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> Click on 'Customize' button besides Limits & Restrictions in the summary section
70	Pay	Debit Card	Limit Customization: Debit card limits (Total limit / ATM limit / Spending limit)	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> Click on 'Customize' button besides Limits & Restrictions in the summary section
71	Pay	Debit Card	international usage -enable	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> Click on 'Customize' button besides Limits & Restrictions in the summary section
72	Pay	Debit Card	Linked accounts: display and add	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> Linked Accounts widget
73	Pay	Debit Card	Action panel: Upgrade card	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> Click on 'Upgrade' button in the summary section
74	Pay	Debit Card	Action panel: Disable international usage	NA
75	Pay	Debit Card	Action panel: redeem points	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> Actions >> Redeem Reward Points
76	Pay	Debit Card	Reissue hotlist card	Login >> Click on Pay > Cards >> Click on inactive cards >> Click on Re-issue card
77	Pay	Debit Card	Set pin (This txn combines instant/Green/Physical)-	Login >> Click on Pay > Cards >> Click on the arrow besides the desired Debit Card >> Set PIN
78	Invest	Demat	Client Profile	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Click on View Client Profile (Additional Account Details)
79	Invest	Demat	Demat Status	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Pending Demat Conversions

80	Invest	Demat	DMAT summary and analysis	Login -> Top Menu, Invest -> Demat -> Under Your Holdings -> Click on Analysis Tab
81	Invest	Demat	Download Transaction Statement	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Click on Statement tab ->
82	Invest	Demat	Holdings Query	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Click on Holdings tab ->
83	Invest	Demat	ISIN Search	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Find Stock (Below Action Panel)
84	Invest	Demat	Settlement Calendar	Login -> Top Menu, Invest -> Demat -> Action Panel has required options
85	Invest	Demat	IPO	Login -> Top Menu, Invest -> Demat -> IPO APPLICATION THROUGH ASBA
86	Invest	Demat	Demat Landing Page	Login -> Top Menu, Invest -> Demat
87	Invest	Demat	Buy Sell Equity - Trade at HDFC Security	Login -> Top Menu, Invest -> Demat -> Action Panel has required options
88	Invest	Demat	Advanced Portfolio Tracker	Login -> Top Menu, Invest -> Demat -> Action Panel has required options
89	Invest	Demat	Download Holding Statement	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Click on Holdings tab ->
90	Invest	Demat	Request for Pledge & Hypothecation Form	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Action Panel has required options
91	Invest	Demat	Request DIB (Delivery Instruction Booklet)	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Action Panel has required options
92	Invest	Demat	Download Transaction Cum Billing Statement	Login -> Top Menu, Invest -> Demat -> Click on chevron of the demat account -> Statement
93	Invest	Demat	Request for a DMAT account - redirection to PWS	Login -> Top Menu, Invest -> Mutual Funds -> Action Panel has required options
94	Save	Deposits	Deposit Landing page	Login >> Click on Save > Deposits
95	Save	Deposits	FCNR Summary	Login >> Click on Save > Deposits >> Click on Fixed Deposits
96	Save	Deposits	FD details	Login >> Click on Save > Deposits >> Click on Fixed Deposits
97	Save	Deposits	Liquidate FD	Login >> Click on Save > Deposits >> Click on Fixed Deposits >> Actions >> Break this deposit
98	Save	Deposits	liquidate RD	Login >> Click on Save > Deposits >> Click on Recurring Deposits >> Actions >> Break this deposit
99	Save	Deposits	Open FD	Login >> Click on Save > Deposits >> Click on 'Open Fixed Deposit' under the action panel
100	Save	Deposits	Open RD	Login >> Click on Save > Deposits >> Click on 'Open Recurring Deposit' under the action panel
101	Save	Deposits	Open Tax Saver FD	Login >> Click on Save > Deposits >> Click on 'Open Tax Saver Deposit' under the action panel

102	Save	Deposits	RD Details	Login >> Click on Save > Deposits >> Click on Recurring Deposits
103	Save	Deposits	Set up Fixed Deposit Sweep-in + CASA sweep in + Super saver	Login >> Click on Save > Deposits >> Click on Fixed Deposits >> Use Deposit to protect against insufficient funds
104	Save	Deposits	Change Maturity Instructions (Change FD instruction)	Login >> Click on Save > Deposits >> Click on Fixed Deposits >> Change Maturity Instruction
105	Save	Deposits	Open New FCNR Deposit	Login >> Click on Save > Deposits >> Click on 'Open FCNR Deposit' under the action panel
106	Save	Deposits	Break FCNR Deposit	Login >> Click on Save > Deposits >> Click on FCNR Deposits >> Actions >> Break this deposit
107	Save	Deposits	add / update nomination for FCNR	Login >> Click on Save > Deposits >> Click on FCNR Deposits >> Add/Change nominee
108	Save	Deposits	Download Mandate Form for EoS Deposits	Login >> Click on Save > Deposits >> Click on Fixed Deposits >> ON Deposit Landing Page Download Mandate Form Option will be available for EoS FDs
109	Save	Deposits	Add / Update Nomination Details - for FD	Login >> Click on Save > Deposits >> Click on Fixed Deposits >> Add/Change nominee
110	Save	Deposits	Change RD instruction	Login >> Click on Save > Deposits >> Click on Recurring Deposits >> Change Maturity Instruction
111	Save	Deposits	Add / Update Nomination Details - for RD	Login >> Click on Save > Deposits >> Click on Recurring Deposits >> Add/Change nominee
112	Save	Deposits	RD Statement	Login >> Click on Save > Deposits >> Click on Recurring Deposits >> Statement
113	Save	Deposits	Flexi RD Landing Page	Login >> Click on Save >> My Passion Fund
114	Save	Deposits	Flexi RD summary & statement:	Login >> Click on Save >> My Passion Fund on Landing Page Summary will be visible
115	Save	Deposits	Flexi RD Top up	Login >> Save >> My Passion Fund >> Top up
116	Save	Deposits	Flexi RD Open	Login >> Click on Save >> My Passion Fund >> Actions >> Open My Passion Fund
117	Save	Deposits	Add update Nomination for flexi RD	Login >> Click on Save >> My Passion Fund >> Select the Passion Fund >> Add /Change Nominee
118	Insure	Insurance	Life Insurance	Login >> Click on Insure > Life >> Select the type of insurance >> Select the insurance product
119	Insure	Insurance	Insurance Landing Page (Social Security Schemes txn)	Login >> Click on Insure > Social Security Schemes
120	Insure	Insurance	Ergo Insurance	Login >> Click on Insure > Health & Accident (General Insurance)
122	Borrow	LAS	LAS- Increase Limit	Login >> Borrow >> Your Loans Against Securities > Select the LAS OD Account > Increase Limit
123	Borrow	LAS	Apply now	Login >> Borrow >> Your Loans Against Securities > Apply Now
125	Borrow	LAS	LAS- Decrease Limit	Login >> Borrow >> Your Loans Against Securities > Select the LAS OD Account > Decrease Limit
126	Borrow	LAS	LAS Landing Page	Login >> Borrow >> Your Loans Against Securities > Select the LAS OD Account > Decrease Limit
127	Borrow	LAS	LAS Summary page	Login >> Borrow >> Your Loans Against Securities
128	Borrow	Loans	Landing page of Loans	Login >> Click on Borrow > Your Loans

129	Borrow	Loans	Download Closure Letter	Login >> Click on Borrow > Your Loans > On Loans Landing Page
130	Borrow	Loans	Request NOC	Login >> Click on Borrow > Your Loans > On Loans Landing Page
131	Borrow	Loans	Track NOC/ dispatch details	Login >> Click on Borrow > Your Loans > On Loans Landing Page
132	Borrow	Loans	Loan Details	Login >> Click on Borrow > Your Loans > Select the Active Loan & click on ' > ' for Loan details
133	Borrow	Loans	Update Insurance Details (Vehicle)	Login >> Click on Borrow > Your Loans > Select the Active Loan & click on ' > ' for Loan details
135	Borrow	Loans	View Past Interest rates	Login >> Click on Borrow > Your Loans > Select the Active Loan & click on ' > ' for Loan details
136	Borrow	Loans	View Schedule EMI (Future Repayment Details)	Login >> Click on Borrow > Your Loans > Select the Active Loan & click on ' > ' for Loan details
137	Borrow	Loans	Overdue Payments (payment of matured loan and delinquent loans)	Login >> Click on Borrow > Your Loans > Select the Active Loan & click on ' > ' for Loan details
138	Borrow	Loans	Transaction history (Txn history + overdue payment history)	Login >> Click on Borrow > Your Loans > Select the Active Loan & click on ' > ' for Loan details
139	Borrow	Loans	Download Interest Certificate	Login >> Click on Borrow > Your Loans > Select the Active Loan & click on ' > ' for Loan details
140	Borrow	Loans	Welcome letter	Login >> Click on Borrow > Your Loans > Select the Active Loan & click on ' > ' for Loan details
141	Borrow	Loans	Gold loan part payment	Login >> Click on Borrow > Your Loans > On Loans Landing Page select the Active Loan, click on " > ", Loan Summary Page will open, On RHS under Action Panel
142	Borrow	Loans	Gold loan renewal	Login >> Click on Borrow > Your Loans > On Loans Landing Page select the Active Loan, click on " > ", Loan Summary Page will open, On RHS under Action Panel
143	Borrow	Loans	Update PAN	Login >> Click on Borrow > Your Loans > On Loans Landing Page select the Active Loan, click on " > ", Loan Summary Page will open & Update PAN option is available
144	Borrow	Loans	Update contact details (Email and landline)	Login >> Click on Borrow > Your Loans > On Loans Landing Page select the Active Loan, click on " > ", Loan Summary Page will open, On RHS under Action Panel
145	Borrow	Loans	Provisional interest certificate	Login >> Click on Borrow > Your Loans > On Loans Landing Page select the Active Loan, click on " > ", Loan Summary Page will open, On RHS under Action Panel
146	Borrow	Loans	Apply for Loan (AL, PL, TWL)	Login >> Click on Borrow > Your Loans > Action Panel (On Right Hand side of the Page)
147	Profile	MailBox	Mail box (write new message)	Login >> Click on your profile name on the top screen >> Click on My Mailbox >> Write New Message
148	Profile	MailBox	Mail box (Inbox)	Login >> Click on your profile name on the top screen >> Click on My Mailbox

149	Profile	MailBox	Mail box (Inbox) Sent	Login >> Click on your profile name on the top screen >> Click on My Mailbox >> Select Sent messages dropdown
150	Profile	MailBox	Mail box (Inbox) Delete	Login >> Click on your profile name on the top screen >> Click on My Mailbox >> Select deleted messages dropdown
151	Pay	Money Transfer	Add payee: Any Indian credit card	<p>Login >> Add payee under quick link >> In Add Payee page select category as "Any Indian Credit card"</p> <p>OR</p> <p>Login >> Click on Pay > Money Transfer >> Click on Add new Payee button on main page or click on 'Add Payee' button on the bottom of action panel >> In Add Payee page select category as "Any Indian Credit card"</p>
152	Pay	Money Transfer	Add payee: HDFC bank account- tpt/ecms	<p>Login >> Add payee under quick link >> In Add Payee page select category as "HDFC Bank Account or Add Merchant (eCMS) payee".</p> <p>OR</p> <p>Login >> Click on Pay > Money Transfer >> Click on Add new Payee button on main page or Click on 'Add Payee' button on the bottom of action panel >> In Add Payee page select category as "HDFC Bank Account or Add Merchant (eCMS) payee".</p>
153	Pay	Money Transfer	Add payee: Non-HDFC bank account in India	<p>Login >> Add payee under quick link >> In Add Payee page select category as "Non-HDFC Bank Account in India".</p> <p>OR</p> <p>Login >> Click on Pay > Money Transfer >> Click on Add new Payee button on main page or Click on 'Add Payee' button on the bottom of action panel >> In Add Payee page select category as "Non-HDFC Bank Account in India".</p>
154	Pay	Money Transfer	Credit card payment- IMPS / NEFT / Visa card pay	<p>Login >> Money transfer under quick links>> Select Credit Card payee from the drop down for payment</p> <p>OR</p> <p>Login >> Click on Pay > Money Transfer >> Select Credit Card payee from the drop down for payment</p>
155	Pay	Money Transfer	Fund transfer landing page	<p>Login >> Click on Pay > Money Transfer</p> <p>OR</p> <p>Login >> Click on Money transfer under quick link from dashboard</p>
156	Pay	Money Transfer	Fund transfer -NEFT & SI & schedule & RTGS	<p>Login>> Money transfer under quick link>> Select Payee (other Bank Account/other Bank Credit card) > Type in the amount to be transferred, Date (click on tick box for selecting as repeating transfer and the transfer mode)</p> <p>OR</p>

				Login >> Click on Pay >> Money Transfer >> Select Payee (other Bank Account/other Bank Credit card)>> Type in the amount to be transferred, Date (click on tick box for selecting as repeating transfer and the transfer mode)
157	Pay	Money Transfer	History (IMPS/NEFT/RTGS)	Login >> Click on Pay > Money Transfer >> Click on History tab in the bottom of the page OR Login>> Click on Money transfer under quick links from dashboard>> Click on History tab in the bottom of the page
158	Pay	Money Transfer	IMPS - P2P fund transfer	Login >> Click on Pay > Money Transfer >> Select MMID payee OR Login>> Click on Money transfer under quick links from dashboard>> Select MMID payee
159	Pay	Money Transfer	Register TPT	Login>> Pay>> Money transfer>>Click on register now OR Login>> Money transfer under quick links from dashboard >> Click on register now
160	Pay	Money Transfer	To a payee (transfer to other banks - (all product)-IMPS	Login >> Click on Pay > Money Transfer >> Select Payee (HDFC A/c/Non-HDFC A/c /Other Bank Credit Card) >> Select transfer mode as IMPS OR Login>> Login>> Click on Money transfer under quick links>>Select Payee (HDFC A/c/Non-HDFC A/c /Other Bank Credit Card) >> Select fund transfer mode as IMPS
161	Pay	Money Transfer	To my HDFC Bank Account: CASA + SI	Login >> Click on Pay >> Money Transfer >>To own Account>> Select the account number >> Type in the amount to be transferred, Date (click on tick box for selecting as repeating transfer) OR Login>> Click on Money transfer under quick links>> select to own Account tab>> select account number>> Type in the amount to be transferred, Date (click on tick box for selecting as repeating transfer)
162	Pay	Money Transfer	View beneficiaries (View/ Edit / delete)	Login >> Click on Pay > Money Transfer >> Click on 'View All' button besides payees in the action panel
163	Pay	Money Transfer	Register for RSA	Login>>Pay>> money transfer>> Will ask for security registration if TPT registration is completed but RSA registration is pending.
164	Pay	Money Transfer	Modify TPT limit	Login >> Click on Pay > Money Transfer >>Right Action Panel >> Customize Transfer Limits

165	Pay	Money Transfer	Transfer to my HDFC Bank Account: CASA / PPF/PPF loans/SSY +Set Schedule	Login >> Click on Pay >> Money Transfer >>To own Account>> Select the account number >> Type in the amount to be transferred, Date (click on tick box for selecting as repeating transfer) OR Login>> Click on Money transfer under quick links>> select to own Account tab>> select account number>> Type in the amount to be transferred, Date (click on tick box for selecting as repeating transfer)
166	Pay	Money Transfer	View: Schedule: (For all PPF/SSY/FT/Others banks)	Login >> Click on Pay > Money Transfer >> Scroll Down to view Scheduled Payments section
167	Pay	Money Transfer	STOP: Schedule: (For all PPF/SSY/FT/Others banks)	Login >> Click on Pay > Money Transfer >> Scroll Down to find Scheduled Payments section and Click on Stop, next to specific payment scheduled
168	Pay	Money Transfer	RTGS	In Fund transfer the option will be available in drop down basis bene type (non-HDFC bank account & non-HDFC Credit card) and Amount
169	Pay	Money Transfer	TPT	In fund transfer the option will be available in "To Other Account" Transfer option in drop down if bene is HDFC Bank Account
170	Pay	Money Transfer	Foreign outward remittance	The option will be available in "To Other Account" Transfer option in drop down if beneficiary is Outside India Beneficiary
171	Pay	Money Transfer	FCNR repatriation	The option will be available in "To Other Account" Transfer option in drop down if beneficiary is Outside India Beneficiary
172	Pay	Money Transfer	add payee: Outside India	Login >> Click on Pay > Money Transfer >> Add beneficiary Option>> Select Outside India on Bene addition page
174	Pay	Money Transfer	cardless cash -Fund transfer	In fund transfer page select cardless cash withdrawal payee
175	Pay	Money Transfer	Resend OTP-card less txn	Login>>Pay>>Money transfer>>History>>Resend OTP hyperlink against ATM withdrawal in drop down
176	Pay	Money Transfer	Fund transfer - ECMS	Login>> Pay>> Money transfer>> select eCMS payee from the drop down
177	Pay	Money Transfer	Add Payee for MMID	Login>> Add payee under quick link from dashboard>> Add payee screen>>Select MMID under Other Transfer Methods OR Login>> Pay>> Money transfer.> Add payee>> Add payee screen>>Select MMID under Other Transfer Methods
178	Pay	Money Transfer	Add Payee for Cardless Cash (ATM withdrawal)	Login>> Add payee under quick link from dashboard>> Add payee screen>>Select Cardless Cash withdrawal under Other Transfer Methods OR Login>> Pay>> Money transfer.> Add payee>> Add payee screen>>Select Cardless Cash Withdrawal under Other Transfer Methods

179	Invest	Mutual Funds	MF – Order Status	Login -> Top Menu, Invest -> Mutual Funds -> Action Panel has required options
180	Invest	Mutual Funds	MF – Transaction History	Login -> Top Menu, Invest -> Mutual Funds -> Click on chevron of the ISA account -> Statement -> Select period
181	Invest	Mutual Funds	MF Account Summary	Login -> Top Menu, Invest -> Mutual Funds -> (Summary of all ISA accounts is displayed)
182	Invest	Mutual Funds	Purchase Mutual Fund	Login -> Top Menu, Invest -> Mutual Funds -> Action Panel has required options
183	Invest	Mutual Funds	Purchase New Fund Offer	Login -> Top Menu, Invest -> Mutual Funds -> Action Panel has required options
184	Invest	Mutual Funds	Redeem Mutual Funds	Login -> Top Menu, Invest -> Mutual Funds -> Action Panel has required options
185	Invest	Mutual Funds	SI Order Status / Revocation	Login -> Top Menu, Invest -> Mutual Funds -> Action Panel has required options
186	Invest	Mutual Funds	Switch Mutual Funds	Login -> Top Menu, Invest -> Mutual Funds -> Action Panel has required options
187	Invest	Mutual Funds	Systematic Investment	Login -> Top Menu, Invest -> Mutual Funds -> Action Panel has required options
188	Invest	Mutual Funds	Systematic Transfer	Login -> Top Menu, Invest -> Mutual Funds -> Click on Switch from Action Panel -> (Select the scheme and select Transfer Type as Systematic Transfer)
189	Invest	Mutual Funds	Systematic Withdrawal	Login -> Top Menu, Invest -> Mutual Funds -> Click on Redeem from Action Panel -> (Select the scheme and select Redemption Type as Systematic Withdrawal)
190	Invest	Mutual Funds	Unit Holding Statement	Login -> Top Menu, Invest -> Mutual Funds -> (Click on chevron of the ISA account) -> Unit Holding Tab
191	Invest	Mutual Funds	MF - FCPB Summary & Redirection to Invest Track	Login -> Top Menu, Invest -> Mutual Funds -> Click on Investtrack from Action Panel
192	NLI	NLI	NetBanking Registration	HDFC Bank website>> Login >> NetBanking >>Register Now
193	NLI	NLI	IPIN Regeneration	HDFC Bank website>> Login >> NetBanking >>Enter Customer ID>> Click on Forgot Password/IPIN
194	NLI	NLI	Retrieve CustID	HDFC Bank website>> Login >> NetBanking >> Forgot Customer ID
195	PWS	Open Market	Open Market - Register, login, logout, forgot password, retrieve CustID and overall behaviour for only CC and Loan Customers	All options available on Login screen for Open Market NetBanking for CC/Loan customers
196	Pay	Prepaid card	Purchase gift card	Login >> Click on Pay >> Cards >> Actions >> Buy Gift Card
197	Pay	Prepaid card	Purchase forex card	Login >> Click on Pay >> Cards >> Actions >> Buy Forex Card
198	Pay	Prepaid card	Reload - Forex card	Login >> Click on Pay >> Cards >> Actions >> Reload Forex Card
199	Pay	Prepaid card	reload: general purpose card.	Login >> Click on Pay >> Cards >> Actions >> Reload General Purpose Card

200	Profile	Profile	Address change (self) - DAP	Click on Name on Right Top Next to Logout >> On Profile Landing Page Personal Section there is option to Change Mailing Address
201	Profile	Profile	Request CIBIL Score	Login >> Click on your profile name on the top-right section >> Click on 'Get Credit Report (CIBIL)' under actions
202	Profile	Profile	Set Profile Picture	Login >> Click on your profile name on the top-right section >> Click on 'Change' button below your profile picture in the main page
203	Profile	Profile	Add / Update PAN Number	Click on Pay >> Taxes>> On Tax Landing page PAN No. is visible >> Update PAN option will be available for users who have not registered the PAN
204	Profile	Profile	Extended KYC (FATCA)	Click on Name on Right Top Next to Logout >> On Profile Landing Page Personal Section there is Extended KYC Section where users can update KYC
205	Profile	Profile	Change Customer Profile	Login >> Click on your profile name on the top-right section >> Click on 'Change' button below your profile picture in the main page
206	Profile	Profile	Landing page of personal details under profile	Login >> Click on your profile name on the top-right section
207	Profile	Profile	DTAA Registration- DAP	Login >> Click on your profile name on the top-right section >> Click on Tax on the left side section >> You will see the relevant action steps on the main screen
208	Profile	Profile	TDS Enquiry (Current, Previous, Download)	Login >> Click on your profile name on the top-right section >> Click on Tax on the left side section >> You will see the relevant action steps on the main screen
209	Profile	Profile	Form 15 G/H	Login >> Click on your profile name on the top-right section >> Click on Tax on the left side section >> You will see the relevant action steps on the main screen
210	Profile	Profile	Regenerate Direct & Indirect Tax challans	Click on Pay >> Taxes>> On Tax Landing Page Scroll Down to "Get Receipt of Your Tax Paid" and click on View and Download tax receipts.
211	Profile	Profile	Landing page of Tax under profile section	Login >> Click on your profile name on the top-right section >> Click on Tax on the left side section
212	Profile	Profile	Manage Insta Alerts	Login >> Click on your profile name on the top-right section >> Click on 'Manage Alerts' on the left side section
213	Profile	Profile	Business landing page	Click on Pay >> Taxes>> On Tax Landing Page Scroll Down to find Business Details
214	Profile	Profile	GST Registration: Regulatory	Click on Pay >> Taxes>> On Tax Landing Page View/ Update GSTIN option is available
215	Profile	Profile	Confirm KYC	Click on Name on Right Top Next to Logout >> On Profile Landing Page Personal Section there is KYC Section where users can update KYC

216	Profile	Profile	Update landline number	Login >> Click on your profile name on the top-right section >> You will see the relevant action steps on the main screen Under 'Contact' option
217	Profile	Profile	View Aadhaar	Click on Name on Right Top Next to Logout >> On Profile Landing Page Personal Section View Aadhar is visible in masked form
218	Profile	Security	Change IPIN (within NB)	Login >> Click on your profile name on the top-right section >> Click on 'Security Center' on the left side section >> You will see the relevant action steps on the main screen
219	Profile	Security	Change Image & Message	Login >> Click on your profile name on the top-right section >> Click on 'Security Center' on the left side section >> You will see the relevant action steps on the main screen
220	Profile	Security	Change Question Answers	Login >> Click on your profile name on the top-right section >> Click on 'Security Center' on the left side section >> You will see the relevant action steps on the main screen
221	Profile	Security	Payzapp Pin	Login >> Click on your profile name on the top-right section >> Click on 'Security Center' on the left side section >> You will see the relevant action steps on the main screen
222	Profile	Security	Register Digital Certificate	Click on Name on Right Top Next to Logout >> On Profile Landing Page Click on Security from Left Menu >> Click on Register Digital Certificate Option
223	Profile	Security	Landing page of security center under profile	Click on Name on Right Top Next to Logout >> On Profile Landing Page Click on Security from Left Menu
224		Common Functionalities	Search & Chat	Login to NetBanking >> EVA Option is available on right bottom for Chat and Search available on Right Top
225	Invest	Invest Now	Invest Now	Login -> Top Menu, Invest -> InvestNow (By HDFC Securities Ltd)