

Exchange of Soiled / Mutilated Notes / Clean Notes Policy

- The Bank accepts mutilated notes and coins from customers and non-customers for exchange.
- Process of acceptance of such notes has been defined as per RBI's Note Refund Rules.
- We accept and deliver currency notes in destapled or unstitched condition only.
- Please DO NOT write or scribble on the currency.
- Please count and check the currency notes before leaving the counter.
No claim will be entertained thereafter.