

Airport Lounge Access Program

Priority Pass Membership

Priority Pass Membership

Get a complimentary Priority Pass Membership for preferential access to over 1000+ airport lounges around the world. Enjoy refreshments and use facilities including phones, faxes, and Internet and conference rooms. The Add on member is also eligible for a Priority Pass membership. The Primary card holder and the Add on member can jointly avail 6 complimentary access to Priority Pass lounges outside India in a calendar year

Please note :

- 1) All Lounge visits within India using priority pass will be charged at US \$27 + GST as applicable per person per visit
- 2) Lounge Visits outside India exceeding the complimentary visits will be charged at US \$27 + GST as applicable per person per visit
- 3) All guests visits using Priority pass would be charged at US \$27 + GST per visit per guest
- 4) Charges will be billed to your credit card statement usually within 90 days of the month in which you visited the lounge
- 5) Any lounge visits out of priority pass network will be chargeable as per the discretion of the respective lounges
- 6) Primary and add on priority pass member can jointly enjoy the complimentary cap on priority pass (add on to swipe their own priority pass to avail the complimentary benefit)
- 7) The dollar conversion rate will be applicable as per the prevailing rate on billing date

Visit www.prioritypass.com for list of lounge details.

To know about your lounge access history

Please write a mail to pp@prioritypass.com.hk. Please provide name, complete 18 digit Priority Pass number and state that PP Membership is via HDFC Bank program. If there is more than 1 Priority Pass number (belonging to add on PP holders), then please provide all the PP Numbers.

How to Apply

Priority Pass membership is upon request. Customer who has completed 4 billed transactions in the last 60 days is eligible for the Priority Pass membership. If you have never applied for the Priority Pass membership earlier, please ensure that you have completed 4 transactions in the last 60 days and [click here](#).

Please note, existing Priority Pass members who would want to apply for an add on Priority Pass Card or report a loss / expiry should contact their Relationship Manager / Phone Banking or please write to our Customer Services center at www.hdfcbank.com/query

TERMS & CONDITIONS:

- When presenting the Priority Pass card on entering the lounge, lounge staff will either electronically scan or take an imprint of the card and issue a 'Record of Visit' voucher or receipt to the cardholder or make a log entry. The cardholder must sign the 'Record of Visit' voucher or receipt, or sign the electronic reader (as applicable), which will also reflect the exact number of accompanying guests, if any, but does not show any per person per visit charge. The charge per visit for the cardholder, where relevant, and that for any guests will be based on the 'Record of Visit' voucher/receipt/log submitted by the lounge operator
- The lounge staff, will where appropriate, make a voucher imprint/log entry of the Priority Pass card, and the cardholder is responsible for ensuring the 'Record of Visit' voucher/receipt/log correctly reflects their own usage and that of any guests at the time of using the lounge. Where applicable, the cardholder is responsible for retaining the 'Cardholder's' copy of the 'Record of Visit' voucher or receipt presented to them at the lounge. Priority Pass reserves the right at all times to make any changes to these Terms & Conditions subject to giving cardholders reasonable notice as appropriate in the circumstances

Visa/MasterCard Lounge Access Program

In addition to the above, avail the facilities at a host of lounges using the Regalia Credit Card within India

For Lounge visits within India, Regalia Primary Cardholders can avail 12 complimentary lounge access per year through Regalia Visa/MasterCard Card Lounge access program (Please swipe your Regalia Credit card to avail the complimentary lounge access). Below are the links for Credit card lounge access T&C and lounge list

Please [click here](#) to know more about VISA lounge program (A transaction fee of Rs. 2 will be charged to your credit card for the lounge access)

Please [click here](#) to know more about Mastercard lounge program