

Club Marriott Membership (Details & TnC)

Benefits

Infinia cardholders enjoy complimentary Club Marriott Membership that provides exclusive privileges:

- Up to a 20% off on the food and beverage bill at the restaurants for up to a maximum of ten (10) guests. Select hotels offer a 15% off up to a maximum of ten (10) guests.
- Up to a 20% off on the Best Available Rates on rooms at participating Marriott hotels in India and on Weekend Rates in Asia Pacific.
- 20% off on Spa services at select participating Marriott hotels in India between Monday and Friday.

Please visit www.clubmarriott.in for list of participating hotels in Asia Pacific and Spas in India.

Eligibility

Infinia cardholders onboarded on or after **20th March 2019** are eligible for this membership for the first year of cardholding. Infinia cardholders sourced before 20th March 2019 will not be eligible for the membership. First year of cardholding is defined as 365 days from card issuance date of Infinia/Infinia (Metal Edition) whichever is earlier.

Validity

The Membership is applicable for Primary Card holder with a 1 Year Validity. A complimentary Spouse Card is available with card only benefit.

Frequently Asked Questions

1. Who is eligible for Club Marriott membership?

Infinia cardholders onboarded on or after 20th March 2019 are eligible for this membership for the first year of cardholding. First year of cardholding is defined as 365 days from card issuance date of Infinia/Infinia (Metal Edition) whichever is earlier.

2. What is Club Marriott Membership?

It is a membership program that brings benefits at over 350 hotels and 1000 restaurants at participating Marriott hotels in Asia Pacific. Your Club Marriott membership entitles you to the following card benefits:

- Up to a 20% off on the food and beverage bill at the restaurants for up to a maximum of ten (10) guests. Select hotels offer a 15% off up to a maximum of ten (10) guests
- Up to a 20% off on the Best Available Rates on rooms at participating Marriott hotels in India and on Weekend Rates in Asia Pacific.
- 20% off on Spa services at select participating Marriott hotels in India between Monday and Friday.

In addition, the Member will also receive two (2) one-time use certificates that are valid for use in India only.

- 1 certificate entitling the Member to an upgrade to the next category of room on Best Available Rate for a maximum of two (2) nights stay. Upgrade is subject to availability at the time of check-in

- 1 certificate offering the Member a 30% off on accommodation on the Best Available Rate on the base category of rooms, valid for a stay of a maximum of two (2) consecutive nights. Reservations must be made in advance and are subject to room allocations.

The use of the certificates is governed by the terms and conditions mentioned on the back of each certificate on the Club Marriott South Asia App.

3. Are existing Infinia Cardholders also eligible for the Membership?

No, existing Infinia cardholders onboarded before 20th March 2019 will not be eligible for the membership.

4. What is the procedure to apply for a Club Marriott membership?

Within 15 days of Infinia card setup, the cardholder will receive an SMS /e-mail to apply for the membership from HDFC Bank. The cardholder will need to visit the webpage shared on SMS/e-mail and provide details as required for membership issuance. A Rs. 1 transaction will have to be completed by the cardholder on the webpage.

5. How will the customer know he/she has successfully enrolled for Club Marriott membership?

On successful verification, the cardholder will receive an activation email with the Membership Number instantly.

6. How will the customer activate the Membership?

Follow simple steps as below to activate your Membership.

- i. Download the Club Marriott South Asia App from the App Store / Google Play Store.
- ii. Click on Activate Membership.
- iii. Enter the Membership Number and verify your Mobile Number and Email to create your login credentials.
- iv. Unlock your Membership to access a range of benefits at Marriott hotels.
- v. You have an option of adding a Spouse Card at the time of activating your Membership on the App.

7. What are the terms and conditions applicable on this membership?

- Customer needs to visit partner webpage and provide their details as required for the issuance of membership
- The customer will need to use the registered email ID and mobile number

8. What is the validity of this membership?

Membership is valid for a period of 1 year from the date of issuance.

9. By when can the customer avail the membership?

The membership can be availed only in the first year of Infinia cardholding. First year of cardholding is defined as 365 days from card issuance date of Infinia/Infinia (Metal Edition) whichever is earlier. This membership will not be renewed by HDFC Bank.

10. In case of any support required on post issuance of Club Marriott membership, whom does

the customer need to contact?

- **Member Care Number:** +91 11 4316 9650 from 9 AM to 9 PM, 7 days a week
- **Email** member.care@clubmarriott.in
- **WhatsApp** +91 97100 82100
- **Facebook Messenger** <https://m.me/71890930480110>