

## Club Marriott Membership (Details and T&Cs)

Infinia card holders enjoy complimentary Club Marriott Membership that provides exclusive privileges-

- Up to a 20% off on the food and beverage bill at the restaurants for up to a maximum of ten (10) guests. Select hotels offer a 15% off up to a maximum of ten (10) guests.
- Up to a 20% off on the Best Available Rates on rooms at participating Marriott hotels in India and on Weekend Rates in Asia Pacific

Apart from the above benefits, there are vouchers/certificates that will be sent along with the physical kit

**Visit [www.clubmarriott.in](http://www.clubmarriott.in) for list of participating hotels.**

### Eligibility:

Infinia cardholders, onboarded on or after **20th March 2019** are eligible for this membership.

### Note :

1. The Membership is applicable for Primary Card holder only and it has 1 Year Validity.
2. Existing Infinia cardholders i.e. those sourced before 20th March 2019 will not be eligible for the membership.

### Frequently Asked Questions:

#### 1. What is Club Marriott Membership?

Club Marriott membership is for Infinia cardholders who have been onboarded to Infinia (fresh/upgrade) from 20th March 2019.

It is a membership that provides below benefits to members on presentation of the Club Marriott Membership Card across Marriott Hotels in India and Asia Pacific region:

- Up to a 20% off on the food and beverage bill at the restaurants for up to a maximum of ten (10) guests. Select hotels offer a 15% off up to a maximum of ten (10) guests
- Up to a 20% off on the Best Available Rates on rooms at participating Marriott hotels in India and on Weekend Rates in Asia Pacific.

Apart from the above benefits, there are vouchers/certificates that are being sent along with the physical kit

**ACCOMMODATION CERTIFICATES:** These certificates are valid at participating Marriott Hotels in India only

- 2 certificates entitling the Member to an upgrade to the next category of rooms on Best Available Rate for a maximum of two (2) nights stay. Upgrade is subject to availability at the time of check-in

- 2 certificates offering the Member a 30% off on accommodation on the Best Available Rate on the base category of rooms, valid for a stay of a maximum of two (2) consecutive nights per certificate. Reservations must be made in advance and are subject to room allocations.

**HEALTH AND SPA CERTIFICATES:** These certificates are valid at participating Marriott Hotels in India only

- 2 certificates entitling the Member to a 20% off on select treatments at the Spa from Monday to Friday. This benefit is valid for one guest

The use of the certificates is governed by the terms and conditions mentioned on the back of each certificate.

Refer List of participating hotels at [www.clubmarriott.in](http://www.clubmarriott.in)

**2. Who can become a Club Marriott member?**

The Infinia card holders onboarded on or after 20th March 2019 will be sent an SMS/Email with the link to request for the membership.

**3. Are existing Infinia Cardholders also eligible for the membership?**

No, existing Infinia cardholders i.e. those sourced before 20th March 2019 will not be eligible for the membership

**4. What is the procedure to apply for Club Marriott membership?**

The cardholders will get an SMS or an Email to apply for the membership from HDFC Bank within 15 days of card setup. The cardholder will need to visit the partner webpage and give their details as required for membership issuance. A Re. 1 transaction will have to be done by the cardholder on the webpage.

**5. How will the customer know he/she has successfully enrolled for Club Marriott membership?**

On successful application, the cardholder will receive the acknowledgment from [hdfc.infinia@clubmarriott.in](mailto:hdfc.infinia@clubmarriott.in) within 3 working days. Once the membership number is generated, the physical kit will be delivered within 15 working days.

**6. What are the terms and conditions applicable on this membership?**

- Customer needs to visit partner webpage and provide their details as required for the issuance of membership
- The customer will need to use the registered email ID and mobile number
- The non-resident customers of Infinia (Infinia NR cardholders) will require to give their India address for physical kit delivery

Club Marriott Membership kit will have detailed T&Cs that will be governing the program as well as the vouchers (certificates)

**7. What is the validity of this membership?**

Membership is valid for 1 year from the date of issuance

**8. By when can the customer avail the membership?**

This membership can be availed only in the first year of the issuance of Infinia card. This membership will not be renewed by HDFC Bank.

**9. In case of any support required on post issuance of Club Marriott membership, whom does the customer need to contact?**

Club Marriott membership once issued, the cardholder, needs to contact below coordinates for the support Email: [support@clubmarriott.in](mailto:support@clubmarriott.in) or Number: 1800 1212 004 The helpdesk will be operational from 9.30 AM to 6.00 PM from Monday to Saturday (excluding Public Holidays)

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