

Important RBI Notice to customers for Phishing Attacks

- **Do not respond to phishing E-mails claiming to be from Reserve Bank of India**
- It has come to the notice of the Reserve Bank of India that E-mails are being sent in its name “inviting bank customers to update their bank accounts details”.
- The Reserve Bank clarifies that it has **NOT** sent any such E-mails. The Reserve Bank or banks never issue communication asking for bank account details for any purpose. **The Reserve Bank appeals to members of public not to respond to such E-mails and not to share their bank accounts details with anyone for any purpose.**
- The fraudsters also send attractive offers to public through letters, E-mails, mobile phones, SMSs, etc. To lend credence to such offers, the communication is often sent on/from letterheads / websites that appear to be like that of some public authorities like the Reserve Bank of India. The offers are apparently signed by top executives/senior officials of such authorities. However, only the names of the officials may be correct but their signatures are faked. The offer document would contain contact details of a so-called RBI officer working in some department in the Reserve Bank/Public Authorities. **The Reserve Bank cautions the members of public against responding in any manner to such offers of moneys from abroad.**
- **Members of public are also cautioned against making any remittance towards participation in such schemes/offers from unknown entities** since such remittances are illegal and any resident in India collecting and effecting/remitting such payments directly/indirectly outside India is liable to be proceeded against for contravention of the Foreign Exchange Management Act, 1999. Such offers are fraudulent and the public should immediately register a complaint with the local police/cyber-crime authorities when they receive such offers or become victim of any such fraud.
- **The Reserve Bank does not undertake any type of money arrangement, by whatever name called, and it does not take any responsibility for recovering moneys remitted in response to such bogus communication.**